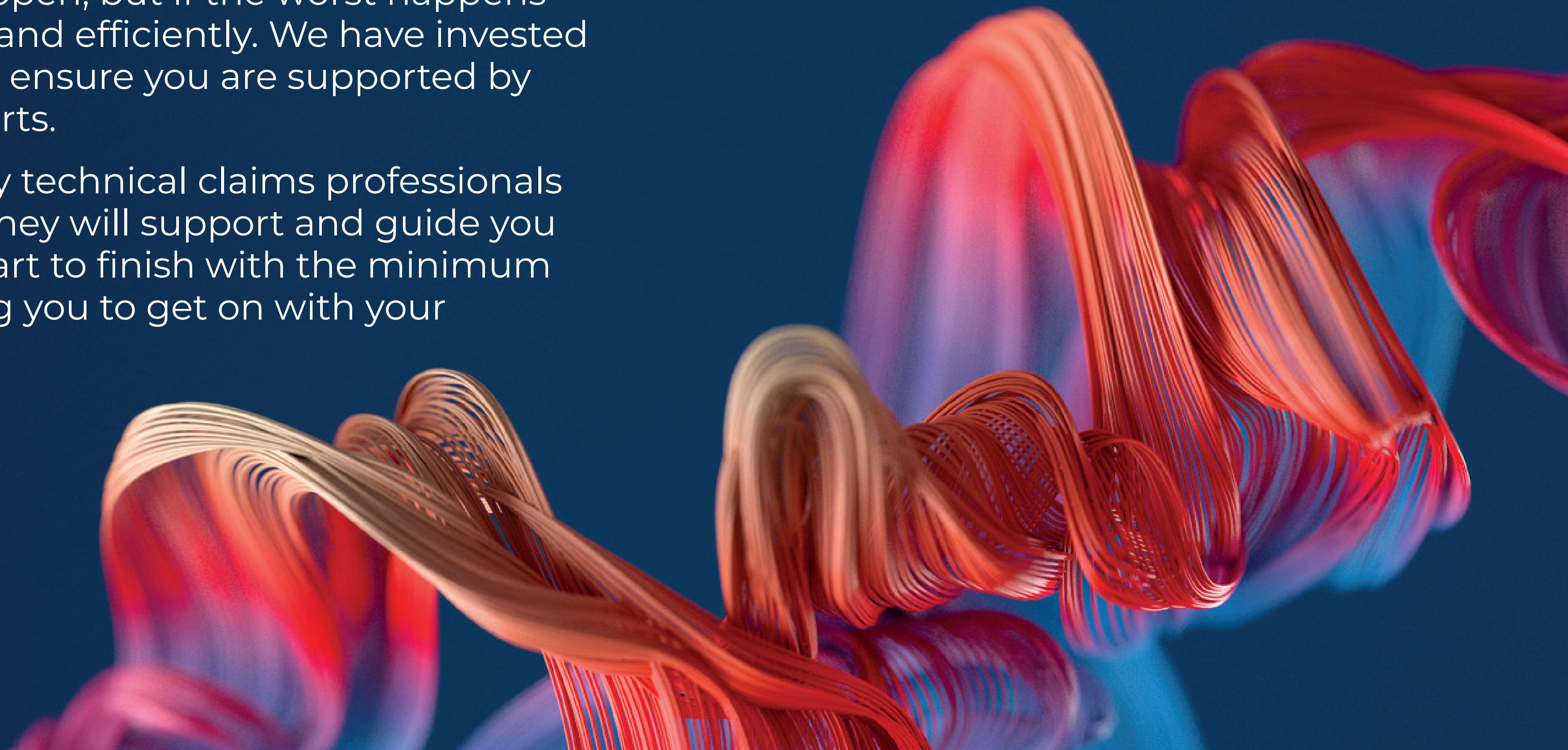


Why Verlingue Claims?

Nobody wants a claim to happen, but if the worst happens you need it resolved quickly and efficiently. We have invested heavily in our claims team to ensure you are supported by industry leading claims experts.

Your allocated team of highly technical claims professionals will be there from day one. They will support and guide you through the process from start to finish with the minimum disruption possible - allowing you to get on with your day-to-day business.



5 reasons why Verlingue is different



Our 3 stage claims management process



1

Preparation

Even before a claim happens, we will ensure a full plan is in place for you:

- We will allocate a team of claims experts with relevant expertise for your business.
- Where additional experts may be required, for example, legal, loss adjusting or forensic accountants, we will include them within your team and help you develop a relationship with them in advance of any claims.

2

Management

Any loss can be stressful for you, we understand this and will do all that we can to guide you and manage your claim swiftly and fairly.

- We set a strategy and agree a plan, so that you can understand the process - putting you in control from the outset.
- Your interests are our interests, we will manage your claim, help you accurately calculate your losses and ensure insurer reserves remain accurate.
- We will defend your reputation and pursue the correct liability decisions.
- We will provide you with useful analytical data.

3

Control and prevention

We believe that good communication is critical during the claims process. We will manage communication between all parties and keep you fully informed of all key developments.

- To help you keep your business running we will help you maintain cashflow by seeking interim payments throughout your claim.
- Learning the lessons of any claim will help better prepare you for the future. Our claims defensibility expertise will help you identify potential areas of concern in your business and provide the training you need to help you successfully defend future claims.
- We will also support your future business growth by keeping you informed of emerging claims trends from both your specific sector and the claims landscape generally.

What our clients say

They were there every step of the way from attending site... to conducting successful negotiations on our behalf. The advice was excellent and the experience invaluable

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Your claims management team

The Verlingue team have extensive experience in managing claims of all sizes. They are all specialists in their fields with an extensive network of relationships with insurers, loss adjusters and legal professionals. This means that we can easily access any expertise we need to support your claim.



Antony Hutter

Leader – Property Team Complex property & business interruption claims
Antony.hutter@verlingue.co.uk



Sarah Bottomley

Leader – Casualty Team Catastrophic casualty claims and defensibility
Sarah.bottomley@verlingue.co.uk



James Fairclough

Assistant Claims Director – All commercial claims including multinational territories
James.fairclough@verlingue.co.uk



Gary Hoxworth

Senior Claims Executive – Large loss management and claims analytics
Gary.hoxworth@verlingue.co.uk



Lisa Jenkinson-Carr

Leader – Specialty Team Complex professional and specialised financial losses
Lisa.jenkinson-carr@verlingue.co.uk